

NOVEMBER 2020

TURTLE ROCK GLEN

www.turtlerockglenhoa.org



TURTLE ROCK GLEN COMMUNITY ASSOCIATION (TRGCA) consists of 334 properties: 142 Garden Homes, 50 Townhomes, and 142 single family Patio Homes. The TRGCA is governed by the Community Covenants and Rules (CC&R'S) and an elected Board of Directors. The Board consists of five members, one each from the Garden Homes, Townhomes, and Patio Homes, and two At-Large. All 334 properties pay a monthly fee to Keystone Pacific Property Management to enjoy the common areas: a pool, a spa, a wader pool, three tennis courts, two playgrounds, and a playing field. Please consult the Turtle Rock Glen Website www.turtlerockglenhoa.org for community news, governing documents, and contact information.

The Garden Homes and Townhomes sub-associations each have their own maintenance associations and pay a separate monthly maintenance fee to Optimum Property Management to cover landscape, roofs, building exteriors, and private streets.

ANNUAL ELECTION: On March 24, 2021 the Turtle Rock Glen Community Association will hold its Annual Election to choose two At-Large Directors to serve a two-year term (2021-2023). Each Member will have two votes. An Application for Candidacy will be sent to all Members with their December billing statement. Only members of the TRG Association may serve on the Board. Applications for Candidacy must be returned to Keystone by the December 29, 2020 deadline.

COVID-19 UPDATE: We hope all of you and your families are doing well. We continue to encourage the following safety guidelines: social distancing of six feet, no gatherings, the use of cloth face coverings outside the home, washing hands, and staying home when ill.

POOL, SPA, WADING POOL, PLAYGROUNDS: The Board is reviewing the current guidelines and may consider changes according to new Federal, State, and Local directives.

TENNIS COURTS: Our tennis courts are open for singles and doubles play.

Keystone will be closed in Observance
of the Following Holidays
Veterans Day, Wednesday,
November 11th
Thanksgiving, Thursday & Friday,
November 26th –27th

BOARD OF DIRECTORS:

President: Kiran Dubhashi
Vice-President: Sharon Cooper
Treasurer: Catherine Zhou
Secretary: Roger Freier
Member-at-Large: Scott Perley

NEXT BOARD MEETING:

Wednesday, November 25, 2020
6:30 p.m. @ Location to be determined

The final agenda will be posted in the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-430-5818.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Jeanette Vega
Phone: 949-430-5818
Emergency After Hours:
949-833-2600
Fax: 949-377-3309
jvega@keystonepacific.com

**COMMON AREA ISSUES AND
POOL KEY PURCHASES:**

Stacy Van Blerck
Phone: 949-570-1306
svanblerck@keystonepacific.com

**BILLING QUESTIONS/ ADDRESS
CHANGES/ WEBSITE LOGIN:**

Phone: 949-833-2600
customercare@keystonepacific.com

SUB/MASTER INFO:

Garden Homes and Townhomes are managed by:
Optimum Property Management
714-508-9070

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

NOVEMBER 2020 REMINDERS

- Keystone will be closed in Observance of the Following Holidays
 - *Veterans Day, Wednesday, November 11th
 - *Thanksgiving, Thursday & Friday, November 26th –27th
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 2nd and 4th Wednesdays
- Trash Pick-Up Day - Fridays
Please remove trash cans from the common areas after this day.
- Wednesday, November 25, 2020 - Board Meeting @ 6:30 p.m. - Location to be determined.

HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the
payment
address for assessments
has changed to:

PO BOX 513380
Los Angeles, CA 90051-3380

COMMUNITY REMINDERS

TOWNHOMES MAINTENANCE ASSOCIATION REMINDERS

- Starting October 12th, the Townhomes Maintenance Association Board of Directors has contracted with Villa Park Landscape to perform the monthly landscape maintenance of our grounds.
- Jessei's Rain Gutters is completing the installation of gutters and downspouts; the work will be ongoing for four weeks.
- After the sloped roof replacement, Fontaine Weatherproofing completed an inspection of all the skylights within the roofs. A proposal was approved to replace the 52 skylights in poor condition. The remaining skylights were either in fair or good condition.
- South County Plumbing will be performing an inspection and hydrojetting of the main lines within the community starting October 26th. A notice has been sent to membership regarding the details of this project.
- As a reminder, please park your vehicles in your respective garage, as the open parking spaces are for guest parking only.

PATIO HOMES REMINDERS (as per CC&R'S)

- HOME IMPROVEMENTS: All exterior changes require approval prior to the start of work. The Architectural Steps, the Architectural Application, and the Architectural Standards can be found on the Turtle Rock Glen website www.turtlerockglenhoa.org by clicking on Documents and then Architectural Information.
- TRASH CANS: Trash containers must be stored out of sight when not placed for scheduled curbside service.
- GARAGES: No storage in a garage shall be permitted which precludes the use of the space of such garage for the parking of at least one automobile. The garage door should remain closed when not opened for car access.
- DRIVEWAYS: Several driveways are in poor condition and detract from the appearance of the community. If your driveway has multiple cracks, please consider a repair. A local company does a paver overlay on existing slabs without demo of existing driveway.
- MAILBOXES: Mailboxes and posts must be maintained in good condition and repair by the individual homeowner.
- PARKING: Patio Homes streets are City of Irvine streets. Parking over 72 hours is not permitted.

COMMUNITY DISTURBANCE:

If you hear a disturbance or see suspicious activity, please immediately contact the Irvine Police Department at 949-724-7200 to report it.