AUGUST 2020

TURTLE ROCK GLEN



www.turtlerockglenhoa.org

COVID-19 UPDATE

We hope all of you and your families are well. During this COVID-19 pandemic crisis, Turtle Rock Glen Homeowners Association, Keystone Property Management, and vendors are following all Federal, State, and Local directives.

The City of Irvine encourages social distancing of six feet, the use of cloth face coverings outside the home, washing hands, and staying home when ill. The City has approved the opening of tennis courts and HOA pools.

TENNIS COURTS: Our tennis courts are open for singles and doubles play. Safety guidelines are posted at the tennis courts. The playgrounds are still closed.

POOL: The Pool Committee worked with Keystone and our attorney to develop a plan to cover the elements necessary to open our pool on June 27th. You will find new signage and the Covid-19 Reopening Pool Rules posted around the pool area. Please continue to do your part by following the rules and socially distancing while using the Community Facilities.

If you have any symptoms of COVID-19, such as a cough or a fever, or you feel unwell, or like you might have a cold, skip your swim. Even if you're convinced it's just allergies, it's hard to be certain right now. So err on the side of caution and stay home if you're coughing or sneezing, have body aches, or have a fever. Normal body temperature is 98.6 degrees. A temperature higher than that means you should stay home

JUNE 24. 2020 BOARD MEETING HIGHLIGHTS:

- ♦ The March 21, 2020 Annual Meeting Minutes were approved.
- The May 18, 2020 and May 27, 2020 Meeting Minutes were
- ◆ The March 31, 2020, April 30, 2020 and May 31, 2020 financial statements were approved.
- An expiring Vanguard CD was rolled over.

BOARD OF DIRECTORS:

President: Kiran Dubhashi Vice-President: Sharon Cooper Treasurer: Dom Saccacio Secretary: Roger Freier

Member-at-Large: Catherine Zhou

NEXT BOARD MEETING:

Wednesday, August 26, 2020 6:30 p.m. @ Location to be determined

The final agenda will be posted in the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-430-5818.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Jeanette Vega

Phone: 949-430-5818 Emergency After Hours: 949-833-2600

Fax: 949-377-3309

jvega@keystonepacific.com

COMMON AREA ISSUES AND POOL KEY PURCHASES: Stacy Van Blerck

Phone: 949-570-1306

svanblerck@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600 customercare@keystonepacific.com

SUB/MASTER INFO:

Garden Homes and Townhomes are managed by: **Optimum Property Management** 714-508-9070



AUGUST 2020 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line.
 Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day 2nd and 4th Wednesdays
- Trash Pick-Up Day Fridays
 Please remove trash cans from the common areas after this day.
- Wednesday, August 26, 2020 Board Meeting @ 6:30 p.m. -Location to be determined.

HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments has changed to:

PO BOX 513380 Los Angeles, CA 90051-3380

COMMUNITY REMINDERS

NEW ASSOCIATE MANAGER

Stacy Van Blerck has recently joined the Keystone team and will be assisting your association manager, Jeanette Vega. For any workorders and key requests, please contact Stacy Van Blerck at svanblerck@keystonepacific.com or (949) 570-1306.

KEYSTONE CURBSIDE SERVICE

Beginning the week ending 06/12/2020, Keystone will be offering Curbside Pick-up for key fobs and transponders to our clients. A copy of the announcement was to be sent out on Wednesday 06/10/2020 via eblast, as well as posted on the Keystone website and social media accounts. Please check out our amazing new service!

COMMUNITY DISTURBANCE

If you hear a disturbance or see suspicious activity, please immediately contact the Irvine Police Department at 949-724-7200 to report it.

TURTLE ROCK GLEN APPROVED REVISED ARCHITECTURAL STANDARDS

To view the standards, go to the Turtle Rock Glen website at www.turtlerockglenhoa.org; click on Documents, then Architectural Information, and then on Approved Revised Architectural Standards. These standards were adopted by the Master Board on 1-18-2018.

PATIO HOMES

Home improvements require approval for exterior changes **prior to the start of work**; this includes front yard landscape changes. Homeowners may choose to collect the signatures of neighbors on the Neighbor Awareness Form accompanying the Architectural Application, **but** their signatures do not constitute approval. It is a courtesy to your neighbors to make them aware of your intentions. The Architectural Application can be found on the Turtle Rock Glen website www.turtlerockglenhoa.org; by clicking on Documents, and then Architectural Information. Any improvements/changes made without approval of the Architectural Review Committee (ARC) are subject to fines and removal of improvements at the homeowner's expense.

PARKING

Turtle Rock Glen streets within the Patio Homes section are City of Irvine streets. Parking over 72 hours is not permitted. Overnight parking of a commercial vehicle more than 84 inches across is not permitted. If you notice these violations, please record license plate and vehicle description and contact Irvine Police at 949-724-7200. Garden Homes and Townhome streets are private and have their own parking rules.