

SEPTEMBER 2018

# TURTLE ROCK GLEN

[www.turtlerockglenhoa.org](http://www.turtlerockglenhoa.org)

*Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606*

## **POOL & SPA GATHERINGS**

When gathering in the pool area please remember to clean up after yourself, place furniture back to its original location, and close your umbrella!

## **NEW POOL BULLETIN BOARD**

Don't forget to check the bulletin board for important community updates. Posted are the board meeting agendas, the latest newsletter, and the adopted Recreation Area Guidelines.

## **MISSING HOUSE ADDRESS NUMBERS**

Please make sure your residence has a visible address number. In case of emergency, responders will be able to quickly locate your home.

## **NEW POOL UMBRELLAS**

PLEASE remember to close the umbrellas after use. Umbrellas are costly and cost YOU through the HOA dues about \$500 each. This season we have replaced five broken umbrellas. A little tender loving care will help extend their useful life.

## **LOST AND FOUND**

Please check the LOST AND FOUND box in the pool area for left behind clothing, shoes, swim gear, and water toys. The box will be emptied periodically.

## **LANDSCAPE/FACILITIES MEMBER SEARCH**

The Landscape/Facilities Committee is looking for a new member in the TRG Townhomes to join the Committee. If you are interested and would like more information please reach out to your HOA Manager, Jeanette Vega at [jvega@keystonepacific.com](mailto:jvega@keystonepacific.com).

## **STREET SAFETY!**

There has been an increase in speeding on our neighborhood streets. 25mph speed limit signs are posted on both ends of Sycamore Creek. There are two marked pedestrian crosswalks on Sycamore Creek where our well-used walking paths cross. We are lucky that our children can walk to the local elementary school. If you notice a speeding car, please report it to the Irvine Police at 949-724-7200.

## **BOARD OF DIRECTORS:**

**President:** Dom Saccacio

**Vice-President:** Sharon Cooper

**Treasurer:** Kiran Dubhashi

**Secretary:** Roger Freier

**Member-at-Large:** Catherine Zhou

## **NEXT BOARD MEETING:**

**Thursday, September 20, 2018**

6:50 p.m. @ Turtle Rock Community Park  
1 Sunnyhill, Irvine, CA

*The final agenda will be posted in the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-430-5818.*

## **IMPORTANT NUMBERS:**

### **ASSOCIATION MANAGER:**

**Jeanette Vega**

Phone: 949-430-5818

**Emergency After Hours: 949-833-2600**

Fax: 949-833-0919

[jvega@keystonepacific.com](mailto:jvega@keystonepacific.com)

### **COMMON AREA ISSUES:**

**Rachel Davis**

Phone: 949-838-3232

[rdavis@keystonepacific.com](mailto:rdavis@keystonepacific.com)

### **BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:**

Phone: 949-833-2600

[customercare@keystonepacific.com](mailto:customercare@keystonepacific.com)

### **POOL KEYS:**

**Rachel Davis**

Phone: 949-838-3232

### **SUB/MASTER INFO:**

Garden Homes and Town homes are managed by:

Optimum Property Management

714-508-9070

## SEPTEMBER 2018 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Keystone Pacific Property Management will be closed in observance of Labor Day - Monday, September 3, 2018.
- Street Sweeping Day - 2nd and 4th Wednesday
- Trash Pick-Up Day - Fridays  
Please remove trash cans from the common areas after this day.
- Thursday, September 20, 2018 - Board Meeting @ 6:50 p.m.  
Location: Turtle Rock Community Park  
1 Sunnyhill, Irvine, CA

VISIT [www.turtlerockglenhoa.org](http://www.turtlerockglenhoa.org)

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.

## POOL & SPA REMINDERS

Please remember the following when using the pool area.

- Pool Hours: Sunday through Thursday 6:00 A.M. to 10:00 P.M.  
Friday and Saturday 6:00 A.M. to midnight
- NO LIFEGUARD is on duty. Swim at your own risk. The Association assumes no responsibility for any accident or injury in connection with such use or for any loss or damage to personal property.
- Pool use is restricted to Turtle Rock Glen Community residents, tenants, or guests, including private swim instructors hired by residents or tenants.
- Residents are responsible for their children and guests.
- No children under the age of 14 are allowed in the pool or spa unless accompanied by a responsible adult.
- Children using the wading pool must be under constant adult supervision.
- No pets allowed in the pool area at any time.
- The pool gate must be closed and locked at all times.
- No soap or additives are permitted in the pool or spa water other than that supplied by pool maintenance personnel.
- Any individual with a contagious illness or open sores should not use the pool, spa or wader.
- Swimmers should shower before entering the pool or spa.
- Infants and children that are not toilet trained must wear appropriate swim diapers or waterproof rubber pants with their diapers while in the water.
- Food and drinks are not permitted in the pool, wader or spa.
- Running, pushing, or similar behavior or inappropriate language or misuse of deck furniture is not permitted.
- Hard balls, boogie boards, surfboards or motorized toys are not permitted in the pool, wader or spa. The use of inflatable pool toys or other devices shall not interfere with normal pool use.
- Parties of 20 or more – please provide prior notice to the Management Company.
- **BARBECUE USERS must clean the grills** and adjacent work areas after use. Grill brushes and use instructions are provided inside the door below each grill.
- Glassware, chewing gum and smoking/vaping are **not** permitted in the pool/spa area, rest rooms, or the tot lot/park at any time.