

JULY 2018

TURTLE ROCK GLEN

www.turtlerockglenhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

MESSAGE FROM THE BOARD OF DIRECTORS

Please join us in welcoming Jeanette Vega as the new property Manager for Turtle Rock Glen! She has been with Keystone Pacific for 3 years and her background in customer service and business management will serve our community well. If you have any concerns regarding Turtle Rock Glen, please feel free to contact her at (949) 430-5818 or jvega@keystonepacific.com.

4TH OF JULY FIREWORKS

Please be aware that fireworks are not allowed in the city of Irvine. Please do not use the common area streets or drives in the community for fireworks. Please visit the website below to find the nearest firework display for you and you family to enjoy!

www.orangecounty.net



KEYSTONE PACIFIC CLOSED IN OBSERVANCE OF INDEPENDENCE DAY – WEDNESDAY, JULY 4th

For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.

Please call 9-1-1 for life-threatening emergencies

PATIO HOMES ARCHITECTURAL APPROVAL

We would like to remind everyone that Architectural Approval is required **prior to the start of work on any exterior change**. This includes but not limited to: paint, windows and changes to your landscaping. Homeowners may choose to collect the signatures of your neighbors on the Neighbor Awareness Form accompanying the Architectural Application, *but* their signatures do not constitute approval. It is a courtesy to your neighbors to make them aware of your intentions. The Architectural Application and revised Architectural and Landscape Standards can be found on the Turtle Rock Glen website at www.turtlerockglenhoa.org. **Any improvements/changes made without approval of the Architectural Review Committee (ARC) are subject to fines and removal of improvements at the homeowners expense.**



BOARD OF DIRECTORS:

President: Dom Saccacio

Vice-President: Sharon Cooper

Treasurer: Kiran Dubhashi

Secretary: Roger Freier

Member-at-Large: Catherine Zhou

NEXT BOARD MEETING:

Thursday, July 19, 2018

6:50 p.m. @ Turtle Rock Community Park
1 Sunnyhill, Irvine, CA

The final agenda will be posted in the bulletin board in the pool area. You may also obtain a copy of the agenda by contacting management at 949-430-5818.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Jeanette Vega

Phone: 949-430-5818

Emergency After Hours: 949-833-2600

Fax: 949-833-0919

jvega@keystonepacific.com

COMMON AREA ISSUES:

Rachel Davis

Phone: 949-838-3232

rdavis@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

POOL KEYS:

Rachel Davis

Phone: 949-838-3232

SUB/MASTER INFO:

Garden Homes and Town homes are managed by:

Optimum Property Management

714-508-9070



JULY 2018 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

- Street Sweeping Day - 2nd and 4th Wednesday

- Trash Pick-Up Day - Fridays
Please remove trash cans from the common areas after this day.

- Thursday, July 19, 2018 - Board Meeting @ 6:50 p.m.
Location: Turtle Rock Community Park
1 Sunnyhill, Irvine, CA



VISIT www.turtlerockglenhoa.org

Log onto the community website to:

- Submit maintenance requests, address changes

- Get the latest community news & updates

- Obtain minutes, newsletters, policies, forms

- Access your account online

- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



POOL & SPA REMINDERS

Please remember the following when using the pool area.

- Pool Hours: Sunday through Thursday 6:00 A.M. to 10:00 P.M.
Friday and Saturday 6:00 A.M. to midnight
- NO LIFEGUARD is on duty. Swim at your own risk. The Association assumes no responsibility for any accident or injury in connection with such use or for any loss or damage to personal property.
- Pool use is restricted to Turtle Rock Glen Community residents, tenants, or guests, including private swim instructors hired by residents or tenants.
- Residents are responsible for their children and guests.
- No children under the age of 14 are allowed in the pool or spa unless accompanied by a responsible adult.
- Children using the wading pool must be under constant adult supervision.
- No pets allowed in the pool area at any time.
- The pool gate must be closed and locked at all times.
- No soap or additives are permitted in the pool or spa water other than that supplied by pool maintenance personnel.
- Any individual with a contagious illness or open sores should not use the pool, spa or wader.
- Swimmers should shower before entering the pool or spa.
- Infants and children that are not toilet trained must wear appropriate swim diapers or waterproof rubber pants with their diapers while in the water.
- Food and drinks are not permitted in the pool, wader or spa.
- Running, pushing, or similar behavior or inappropriate language or misuse of deck furniture is not permitted.
- Hard balls, boogie boards, surfboards or motorized toys are not permitted in the pool, wader or spa. The use of inflatable pool toys or other devices shall not interfere with normal pool use.
- Parties of 20 or more - please provide prior notice to the Management Company.
- Barbecue users must clean the grills and adjacent work areas after use. Grill brushes and use instructions are provided inside the door below each grill.
- Glassware, chewing gum and smoking/vaping are **not** permitted in the pool/spa area, rest rooms, or the tot lot/park at any time.