

OCTOBER 2020

# TIERRA SHORES

www.tierrashoreshoa.com



## IMPORTANT! Mosquitos are buzzing



Vector Control has been seeing an increasing number of Aedes "ankle-biter" mosquitoes who have arrived from Asia. They will aggressively bite multiple times in one sitting and will come out in the middle of the day, atypical of SoCal mosquito behavior. While native mosquitoes need a large body of water, these can breed in a small bottle cap of water and the eggs can last up to a year. Aedes mosquitoes can potentially transmit West Nile virus and if you think their bites don't effect Fido, think again, if bitten they can contract heart worm. Get rid of standing water at any amount, a mosquito can breed and complete their life cycle in a week. Empty plant saucers, fountains, buckets, bromeliad plants, toys etc.



## REPORTING AFTER HOUR EMERGENCIES TO THE HOA

In the event that you notice an HOA maintenance emergency outside of Keystone's regular business hours, please call (949) 833-2600, which will direct you to follow prompts to be connected with a live person, who will contact/dispatch the appropriate vendor/emergency service. The emergency service will request the following information from you:

1. The name of your Association
2. Your property address and phone number
3. The nature of the emergency
4. The address or cross streets of the emergency, if different from your property address. The emergency service will relay all of this information, via text, to Keystone's "On-Call" Manager. Please keep in mind that the "On-Call" Manager may not be familiar with your property, so please be willing to provide as much detail as possible.

### BOARD OF DIRECTORS:

**President:** John Forster  
**Vice-President:** Linda VanKirk  
**Treasurer:** Doug Kohman  
**Secretary:** Aaron Martin  
**Member-at-Large:** Olga Watkins

### Next Board Meeting:

October 21, 2020 via Zoom

*The final agenda will be posted at the community bulletin board. You may also obtain a copy of the agenda by contacting management at (951) 491-6866.*

### IMPORTANT NUMBERS:

#### ASSOCIATION MANAGER:

Serina Washington  
(951) 491-6863

**Emergency After Hours:**  
**(949) 833-2600**

#### COMMON AREA ISSUES:

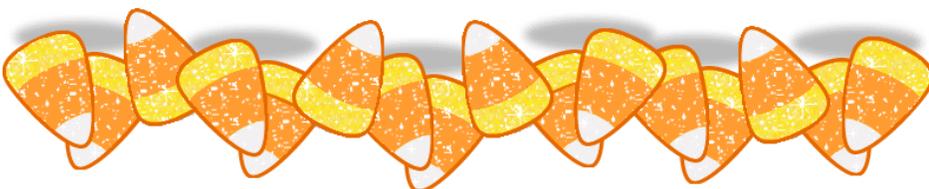
Associate On-Site Manager  
Annette Chavez  
Phone: (951) 301-6614  
achavez@keystonepacific.com

#### BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: (949) 833-2600  
customer@keystonepacific.com

#### ARCHITECTURAL DESK:

Phone: (949) 838-3239  
architectural@keystonepacific.com



Managed by Keystone  
41593 Winchester Road, Suite 113  
Temecula, CA 92590

## OCTOBER 2020 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Thursday - Please remove trash cans from the common area after this day.

The Annual Election took place on September 23, 2020, please see the bulletin board for the results! Thank you to everyone who participated.



COVID-19—It has been a challenging year for all. We want to take this time to wish you well and hope everyone continues to be safe and healthy.

### HAVE AN HOA RELATED QUESTION?

To ensure that you are receiving accurate and up-to-date information with regards to landscaping, assessments, or common areas, please make Management your first point of contact. If you ever receive a notice and you aren't quite sure you understand what it is for, contact us. We are more than happy to explain the letter via email, phone call or an onsite meeting.

### SIDEWALKS

Please do not block sidewalks with your vehicle, portable basketball hoop or anything else. Sidewalks are walkways for pedestrians and should never be blocked.

### SUSPICIOUS ACTIVITY

There have been reports of suspicious and unwanted activity in the community. Please contact the Police if you notice any type of unusual behavior. If you would like to be a part of a neighborhood watch program, please contact Management.



### PET OWNERS

A quick reminder! All pet owners are responsible for cleaning up any excrement or other unclean, unsanitary conditions caused by their pets in the community. There are numerous doggie stations located in the community with doggie walk bags provided for your convenience. All permissible pets belonging to owners, tenants, lessees or guests must be kept within an enclosed area, or on a leash being held by a person capable of controlling the animal. Also, please remember to keep your dog's barking under control as to not disturb the surrounding neighbors.

