

September 2020

TIERRA SHORES HOMEOWNERS ASSOCIATION

www.tierrashoreshoa.com



POOL AREA REMINDERS

Management would like to remind residents to be courteous to others while in the pool area, at all times. Please maintain social distancing, wipe down anything you may have touched after use, and show up for your reserved swim shifts. You must also keep in mind that you are utilizing the pool at your own risk. The Association is taking all steps to help mitigate the risk of contracting any known or unknown pathogens through routine sanitation cleaning shifts and water chemical balancing. Despite that, there is always a risk and it is the responsibility of all those who enter the pool area to do what they can to help avoid a potential spreading or exposure to COVID-19. If you or anybody in your home is not feeling well, or has been around anybody who has been sick, please do not enter the pool area. We truly appreciate your attention to this matter.

FRONT YARD MAINTENANCE REMINDER

Unfortunately we must reiterate an article from several months ago. We understand that times are tough, however it has been noted that many residents are not performing the necessary maintenance on their front yards. Homeowners are required to keep their front yards clean of all weeds, and ensure all plant material is alive and trimmed. There is no better time than now, when many of us are unable to leave our homes, to perform the necessary front yard maintenance.

Homeowners who do not perform the maintenance can face fines until the yard has been cleaned. Violation letters will be sent to Owners who do not comply with this request. Thank you for your anticipated compliance and should you have any questions on the requirements, please do not hesitate to contact Management with any questions.

COMMON AREA CONCERNS?

Have you noticed a broken sprinkler in the park, a tree blown over by the wind, bee hive in an irrigation box, or a dead plant in the common area planter? Please report any issues with the common area to the Community Manager Associate Annette Chavez by email at achavez@keystonepacific.com. It is always best to include a picture of the issue to ensure that the contracted vendors are fully aware of the item of concern. Thank you for your vigilance.

BOARD OF DIRECTORS:

President: John Forster
Vice-President: Linda VanKirk
Treasurer: Doug Kohman
Secretary: Aaron Martin
Member-at-Large: Olga Watkins

Next Board Meeting:

September, 2020 via Zoom

The final agenda will be posted 4 days in advance of the meeting in the community bulletin board in front of the clubhouse or by contacting management at (951) 491-6866.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Serina Washington
(951) 491-6863

Emergency After Hours:
(949) 833-2600

COMMON AREA ISSUES:

Associate On-Site Manager

Annette Chavez

Phone: (951) 301-6614
achavez@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE

LOGIN: Phone: (949) 833-2600
customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: (949) 838-3239
architectural@keystonepacific.com

CLUBHOUSE RESERVATIONS/ POOL KEYS /GATE REMOTES

Annette Chavez
Phone: 951-301-6614
achavez@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

September 2020 REMINDERS

- Keystone is Closed in Observance of Labor Day - Monday, September 7th
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Thursday
Please remove trash cans from the common areas after this day.
- September, 2020 - Board Meeting
Location: Zoom Conference Meeting.

ANNUAL ELECTION

The annual election is scheduled for September 23, 2020. Please remember to submit your ballots once you receive them in the mail. Election material and ballots are being mailed out.

Happy
Voting!

SIGN UP FOR COMMUNITY EMAIL NOTIFICATIONS

Management will send out Community-wide emails from time to time. These emails may include Meeting Agendas, Social Event Notices, Survey Requests, Facility Maintenance Notices and Emergency Notifications. In order to sign up for these email notifications, you must do the following:

1. Log into the KPPM Portal at www.kppmconnection.com
 - If you have not yet registered your account, you will simply need your 10 digit account number, that appears on your assessment statement.
2. Under My Profile, click on the Change Notification Settings.
3. Click the +Add button to type in your email.
4. Select the check-box for the service you want (community updates, newsletters, or electronic statements) and press Save.

Tenant Reminder

If you are a homeowner that is renting out your property, please remind your tenants to be courteous of other residents in the community and to abide by the Association's Governing Documents. It is a good idea to give your tenants a hard copy of the Rules and Regulations for their reference.

CHECK OUT THE TIERRA SHORES
WEBSITE!!!!
VISIT www.tierrashoreshoa.com to:

Pay your association bill online
Submit maintenance requests
Obtain minutes
Access your assessment billing account
Obtain governing documents
Review the calendar and any coming events.
Obtain the next meeting's agenda
Review the latest newsletters