

# THE ARROYO VIEW

May 2020



## Your Board of Directors

Charles Massey, President  
S. Jason Wilson, Vice-President  
Robert Slama, Treasurer  
Dan Siebold, Secretary  
Dr. Tim Randall, Member at Large

## SAMLARC DISTRICT DELEGATE

S. Jason Wilson

## LANDSCAPE COMMITTEE

Lisa Pierce

The next Board of Directors meeting is scheduled for:

**TUESDAY,  
May 26, 2020  
at**



**KEYSTONE**

30211 Avenida De Las Banderas  
Suite 120  
Rancho Santa Margarita, CA 92688

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Please park on the opposite end of the main entrance and enter through the Keystone After Hours direct access door. The Keystone logo is on the door.

Executive Session/Hearings  
**5:30 pm**

General Session  
**6:00 pm**

Homeowner Forum  
**6:30 pm**

The Agenda will be posted in the glass bulletin board near the pool area at least 4 days prior to the Board meeting.

The newsletter is published every two months.

## COVID-19

The Arroyo Maintenance Corporation Board of Directors hope everyone is staying safe and healthy during the COVID-19 crisis. Our thoughts are with anyone who's been impacted by the Coronavirus, either directly or indirectly. The stories of selfless healthcare workers is truly inspiring! Let's support these warriors on the front lines of the pandemic by following a few guidelines. The CDC and other resources remind us that the best way to stay healthy and protect ourselves is to follow the recommended steps to prevent the spread of the illness:

- ◆ Stay at home when sick for at least 24 hours after you no longer have a fever or symptoms of a fever without using fever-reducing medicines.
- ◆ Wash your hands often with soap and water for at least 20 seconds.
- ◆ Cover your coughs and sneezes with a tissue, and then dispose of the tissue, wash hands immediately!
- ◆ Limit close contact with sick persons.
- ◆ Clean and disinfect frequently touched objects and surfaces using regular household cleaning spray and wipes.

Remember to embrace Social Distancing recommendations such as maintaining a distance of 6 feet from others.

## Pool Facility Closed

Out of an abundance of caution, the pool facility was closed until further notice in support of Federal and State recommendations on social distancing measures. All SAMLARC pool and recreational facilities are closed as well. The pool will reopen as soon as it is safe to do so and after a thorough cleaning.

## Annual Meeting - Tuesday, July 28, 2020

The Annual meeting is scheduled for Tuesday, **July 28, 2020, at 7:00 PM**. Three positions are up for election, with two-year terms each. Also, the SAMLARC delegate position will be appointed at this meeting. If you are interested in volunteering your time to your community and serving on the Board or as the delegate, please complete the candidacy form which is included with your billing statement and return it to the Community Manager Eli Perez at [eperez@keystonepacific.com](mailto:eperez@keystonepacific.com) by the time indicated on the form. A Board member's time commitment can range up to four hours every other month. We thank all current and past board members for their time and volunteerism!!

## Ready to Paint?

Owners must select from the approved color schemes when painting any exterior buildings, trim, fences, walls and patio covers. Approval is required prior to the start of any exterior painting or staining. Homeowners enjoy a whopping 37% discount through Dunn Edwards Paints. The nearest store where you can find a helpful person to assist with your purchase is located at 30102 Santa Margarita Parkway, Rancho Santa Margarita. The store can be reached at 949.459.1195. To receive the 37% off the retail price, please show the representative this code: 188524-000. Please email Carol Griffin at [cgriffin@keystonepacific.com](mailto:cgriffin@keystonepacific.com) or by phone at 949-900.1120, if you need further assistance.

### Exterior remodeling

Just a reminder that if you are planning to do any remodeling to the exterior of your house like replacing windows, doors or patio covers, these require Architectural Committee approval.

## 2020 Meetings Scheduled

The Board meetings are held on the 4th Tuesday of odd numbered months. The Homeowner Forum begins at 6:30 PM and are held at the Keystone Regional Office at 30211 Avenida De Las Banderas, Suite 120, Rancho Santa Margarita, CA 92688 (white Regus Building).

**Upcoming Meetings:** July 28th, September 22nd & November 24th.

Agenda: Meeting agendas are posted at the pool area bulletin board 4 days before each meeting.

## DON'T BE POOPY, PICK UP AFTER YOUR DOGGY!

**Pick up after your dog:** Please always pick up after your pets throughout the neighborhood. It has been observed that members are using the bags and throwing them in the park area. Again, please be courteous to your neighbors and take the bags to your trash can or the community trash cans provided. As a reminder, pets are not allowed in the pool area. Pets are allowed in the park area **ONLY WHEN ON A LEASH!!** Thank you!

**Doggie Walk Bag Locations:** For your convenience, there are four (4) locations throughout the community that have doggie walk bags for disposal of your pets' waste. Please only use what you need so that the dispenser is always ready and full with bags when you need them. Two are located at the park area, one on San Sebastian and one on Santa Clara. Thank you!

**Possible Penalties:** Members may be reported (with surveillance camera verification) and may receive compliance notices and possible penalty assessments for failure to adhere to the Association's Pet and Park Area Rules. Thank you!

## Malfunctioning Pool Card Replacement Policy

Members whose cards cease functioning, may obtain a replacement card at \$10.00 each. Lost cards are \$50.00 each for a replacement card. Please contact Carol at [cgriffin@keystonepacific.com](mailto:cgriffin@keystonepacific.com) or call at 949.900.1120 if you need a replacement card or have any questions.



## Keystone Holiday Closures

Monday, May 25th for Memorial Day

Friday, July 3rd for Independence Day



**24-hour emergency service is available  
FOR PROPERTY THREATENING EMERGENCIES**  
Please call 949-833-2600 and following the  
emergency contact instructions.

### ARROYO'S WEBSITE

Homeowners are able to access community documents, etc.

**[www.ProgressiveCM.com/Arroyo](http://www.ProgressiveCM.com/Arroyo)**

You must utilize the following User ID and Password  
to access the site:

Username: **alicia** Password: **benito**  
(Username and password are lower case sensitive)

Arroyo Maintenance Corporation

c/o Keystone

16775 Von Karman, Suite 100, Irvine, CA 92606

(949) 833-2600 | Fax: (949) 377-3309 | [www.ProgressiveCM.com/Arroyo](http://www.ProgressiveCM.com/Arroyo)

Community Association Manager - [eperez@keystonepacific.com](mailto:eperez@keystonepacific.com)

Associate - [cgriffin@keystonepacific.com](mailto:cgriffin@keystonepacific.com)

Accounting Inquiries - [progressiveaccounting@keystonepacific.com](mailto:progressiveaccounting@keystonepacific.com)

Please also note all assessment payments are due on the 1st of the month. The billing statements are sent as a courtesy. All assessment payment checks should be made payable to Arroyo Maintenance Corporation. Thank you!